

Investor Grievances

NAME OF THE DP: M/s. INFINITY.COM FINANCIAL SECURITIES LIMITED. (DP ID :53400)

Address: 1216, 12th Floor, Maker Chamber V, Nariman Point, Mumbai – 400021.

FOR STOCK BROKERS I DEPOSITORY PARTICIPANTS

Dear Investor,

In case of any grievance / complaint against the Stock Broker / Depository Participant:

Please contact Compliance Officer of the Stock Broker/ Depository Participant

Name of the Compliance Officer: Mr. Anant Shelar.

Email ID: infinitycompliance@pinc.co.in / custcare@pinc.co.in

Contact No: Tel: 022 66186633 / 022 22021171

Fax: 022 22049195

You may also approach Principal Officer

Name of Principal Officer : Mr.Hiren Parikh

Email ID: hirenp@pinc.co.in

Contact No.: 022 66186445

ESCALATION MATRIX

Details of : Client Servicing
Contact Person : Mr. Sankara Narayanan
Contact No. : 022-66186730
Email Id : sankar@pinc.co.in
Address : 1216 Maker Chambers V, Nariman Point Mumbai 400021

Details of : Head of Client Servicing
Contact Person : Nimesh Raiya
Contact No. : 022- 66186448
Email Id : nimeshr@pinc.co.in
Address : 1216 Maker Chambers V, Nariman Point Mumbai 400021

ESCALATION MATRIX

Details of : Compliance Officer
Contact Person : Anant Shelar
Contact No. : 022-66186304
Email Id : anants@pinc.co.in
Address : 1216 Maker Chambers V, Nariman Point Mumbai 400021

Details of : Director
Contact Person : Ketan Gandhi
Contact No. : 022-66186633
Email Id : ketang@pinc.co.in
Address : 1216 Maker Chambers V, Nariman Point Mumbai 400021

Working hours of all the above escalation level : Monday to Friday 10.00 am to 1.00 pm and 2.00 pm to 5.00 pm.

If not satisfied with the response of the Stock Brokers | Depository Participant, you may contact the concerned Stock Exchange | Depository at the following -

	BSE	NSE	MCX-SX
Web Address	: www.bseindia.com	: www.nseindia.com	: www.mcx-sx.com
Contact No	: 022 22728097	: 022 26598191	: 022 66494070
Email-id	: is@bseindia.com	: ignse@nse.co.in	: grievance@mcxindia.com

CDSL

Web Address : www.cdslindia.com
Contact No : 1800-22-5533
Email-id : complaints@cdslindia.com

In absence of response/ complaint not addressed to your satisfaction, you may lodge a complaint with CDSL at <https://www.cdslindia.com/Footer/grievances.aspx> or SEBI at <https://scores.sebi.gov.in/Welcome.html>. Please quote your Complaint Ref No. while raising your complaint at SEBI SCORES/ Depository portal or contact SEBI Office on Toll Free Helpline at 1800 22 7575 / 1800 266 7575.